

# **C-LIFE HEALTH CLUB**

26 Bridge Rd Belmore | Ph: 9704 7712 or 9704 7715 Fax: 9740 7904 Email: healthclub@canterbury.com.au Web: www.clifehealth.com.au | Follow C-Life 🔘 😭

League Club No:	
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# C-Life Terms and Conditions (updated July 2025)

#### **All Members**

- Each Member must be a full member of Canterbury League Club Limited ("League Club") to gain and maintain their membership of the C-Life Health Club ("Health Club"). Expired League Club members will not be allowed entry to the Health Club.
- Membership cards must be swiped and presented on every visit to the Health Club
- Sharing membership cards is strictly forbidden. Any violation will result in the termination of your membership, along with additional fees and charges imposed on the membership holder.
- All Health Club members must follow all rules & regulations as per League Club membership relating to behaviour standards.
- Members cannot utilise mobile phones for the purposes of taking photos in any gym areas or change rooms.
- All Health Club Members must complete a Pre Exercise Screen before participating in any exercise activity within the Health Club.
- Membership commences from the date of purchase and/or Contract signed, unless otherwise approved.
- Memberships are not refundable or extendable.
- Transfers of memberships are available to new members only. Transfers incur a transfer fee, conditions apply \*.
- All Health Club Members must be dressed appropriately at all times. This
  includes appropriate footwear, i.e. joggers. Thongs or sandals of any
  description will not be permitted entry for safety reasons. Singlets and caps
  can only be worn inside the Health Club as per club dress regulations.
- Members cannot be guaranteed a place in the group exercise classes, as numbers are limited for safety reasons. Class entry will not be permitted after 10 minutes of commencement for your safety.
- Management reserves the right to adjust the group fitness timetable based on demand
- Change room lockers will be provided at no cost to all Health Club Members subject to availability during C-Life staffed hours.
- Canterbury League Club takes no responsibility for any personal belongings left in lockers or storage areas provided.
- Members are required to remove personal items from change room lockers prior to the end of staffed operating hours.
- Both Up-front and Direct Debit members must pay an administration fee.
- Membership is refundable if cancelling within 7 days of joining however the administration fee is not refundable.

## **Direct Debit Membership**

- The customer shall pay for all costs incurred by C-Life Health Club (including costs for which C-Life may be contingently liable) in any attempt to collect monies owed by the customer to C-Life under this agreement including collection costs, repossession costs, location costs and process server costs on a solicitor/client basis.
- A member who incurs a debt to the club and fails to discharge such a debt
  within 14 days from service on that member of a notice from the club in writing
  requiring payment thereof may, by resolution of the Board, be suspended or
  expelled from club membership.
- Standard and Off Peak direct debit memberships require a minimum 26 debited fortnightly payments to fulfill the contracted period. On-hold periods are not included in the minimum 26 fortnightly payments.
- All P.A.Y.G direct debits require a minimum of 2 debited fortnightly payments to fulfil the contracted period.
- A \$15 service fee will be charged for each dishonoured fortnightly transaction.
- Standard and off peak memberships will incur a cancellation fee of \$200 if cancelling before the minimum 26 debits are completed.
- C-Life Health Club requires 14 days written notification of any changes to the membership (including cancellations and suspensions) to action these changes.
- Fortnightly memberships continue indefinitely until the member notifies the Health Club to cancel by completing a C-Life cancellation form. Cancellation forms are available at reception.
- C-Life Health Club is not responsible for contacting you if you cease using the facilities

## **Junior Membership**

- All junior members must be accompanied by a parent or guardian to join the Canterbury League Club before joining the Health Club.
- Minimum age of a Junior member is 15 years of age.
- A junior member must upgrade to a full membership as soon as they turn 18 years of age in order to continue as a Health Club member.
- Junior members must abide by all rules and regulations as per normal League Club membership.
- Junior members are not permitted entry outside of C-life staffed hours
- 14 year old casual visit 14 year olds are permitted to visit the Health Club under parental supervision. The minor must be in the company of a parent who is both a member of Canterbury and C-Life. The parent must remain with the minor in the Health Club for the entire duration of the minor's visit. The minor must complete a pre-screening form on-arrival and a \$15 casual visit fee will be charged for the visit.

## **Off Peak Direct Debit Memberships**

 Provides access Mon-Thurs from 9:45am to 4pm, Fri 9:45-7:30pm and weekends and Public Holidays 7:45am-4pm. Access to the Health Club outside these times will require a \$5 surcharge fee per visit.

#### 10 Visit Passes

- 10 Visit Pass includes access to classes, excluding Reformer Pilates.
- 10 Visit Passes are not transferable, not refundable, not extendable and must be utilised within twelve months of the purchase date on the pass.
- All 10 Visit Pass holders can utilise crèche services for a fee.
- Refer to C-Life website for all terms and conditions for Reformer Pilates 10 Visit Pass

Seniors Pass entry only available during C-Life staffed hours.

#### Casuals

- Casual are not permitted entry outside of staffed operating hours.
- Casual are not entitled to use of the creche. Health checks available (fees apply).

#### **Administration fees**

- An administration fee applies to both 6 & 12 month up-front and direct debit memberships.
- If renewing your membership within (1) month of expiry no admin fee applies however rejoining after this period the admin fee will be charged.

## On-Hold periods - Forms available www.clifehealth.com.au/forms

- All On Hold applications must be submitted online to C-Life Health Club 14 days prior to commencement of suspension period in order for Health Club administration staff to process the application.
- C-Life staff cannot backdate on hold applications. You must submit a separate on-hold application to C-Life for any extensions on current holds or normal pay schedule will recommence once the on hold period has expired.
- C-Life Direct Debit Memberships are entitled to a minimum of 2 weeks and maximum 8 weeks free suspension per calendar year. A fee of \$5 per fortnight will apply to any extension over these periods to a maximum of 12 weeks at which time full rates will apply. On Hold fees will be debited from members accounts unless otherwise stated.
- C-Life 6 & 12 Month memberships are entitled to a maximum of 2 weeks and 4 weeks respectively per membership term and 12 weeks at \$5 per fortnight.
- All other memberships cannot be placed on hold.

#### **Cancellation Fee**

 Standard and off peak memberships will incur a \$200 cancellation fee if cancelling before the minimum 26 debits are completed

## 24/7 Operation

- \*Normal operating hours are those hours in which there are staff on duty within the health club. Visit www.clifehealth.com.au/hours
- Members may access the Health Club outside of normal operating hours\*, in doing so they realise that the Health Club is unsupervised at these times, and they acknowledge that whilst they exercise, they do so at their own risk.
- Members wishing to train after normal operating hours\* must be current Health Club members and must have their membership card with them at all times.
- Members without membership cards will be refused entry.
- Members who owe outstanding fees will be refused entry and asked to pay outstanding amount during normal operating hours\*
- Members accept that due to safety reasons certain areas of the Health Club are not available for use outside of normal operating hours\*
- Members are not permitted to utilise any free or promotional passes outside of normal operating hours\*
- Members are required to return equipment to its allocated area.
- Members must be considerate of others by not prolonging the use of equipment.

## Hygiene

- All equipment use necessitates use of a towel, which can be purchased or hired at C-Life reception. Beyond regular staffed hours members must supply their own towel.
- It is advisable to use body deodorant. Shower cubicle doors must remain shut. Showers are unavailable outside of staffed hours.
- Sanitizing wipes are available around the facility for members to wipe equipment.

#### Recommendation

- According to Aus Active guidelines, it is suggested that males over 35 and females over 45 undergo a medical assessment before commencing exercise
- Prior to starting any exercise program, carefully read the advice provided and consult staff for a suitable program.
- Begin low intensity level of training during your initial visits, concentrating on technique. Maintain a pace where you can comfortably converse and inform staff of any future illnesses or conditions.

### **Indemnity clause**

"I recognise that participation in this activity involves the risk of injury to my person or my property. I acknowledge that whilst I participate I do so at my own risk. I will not hold C-Life health Club, Canterbury League Club Limited, it's staff, management, members, servants, or agents liable for any personal injury or loss of property that I may suffer whether caused by negligence or omission of any of them." I acknowledge that I have been given the option of choosing a membership based on a fortnightly billing agreement.

membership on this application including the indemnity clause and I agree to abide by and accept these conditions while I attend C-Life.							
Signatu	re						
Date:			/				